



Important Notice for Colorado Policyholders

To our insurance customers:

In these unprecedented and difficult times, the COVID-19 pandemic has impacted businesses, employees, customers and communities. We sincerely appreciate your choice of GemShield, on behalf of Berkley Insurance Company, for your personal jewelry insurance needs, and we want to remain connected with you to assist with any issues or concerns you have regarding your personal insurance coverage.

Since the onset of the COVID-19 situation, GemShield has implemented its business continuity plans which are designed to address situations like this. As a result, GemShield remains fully operational and ready to serve our customers, and most of our employees are working remotely for their safety and protection. We aim to continue delivering the highest level of service and support for our customers.

Please contact us to discuss any issues regarding insurance you have purchased from us or if you have concerns regarding your ability to make a scheduled premium payment for your current policy.

866-207-9428 or service@GemShield.com

We will be happy to discuss your individual situation and we will endeavor to make reasonable accommodations as required by a specific state insurance department to avoid the cancellation or non-renewal of your current insurance policy.

We hope these options will provide the flexibility needed to enable you to get through this difficult and challenging period. We value your business and welcome the opportunity to serve you now and in the future.